

HCARE FIRST is a dedicated program for Private and Business Aviation customers, offering optimized and comprehensive service with first-class level.

Throughout the period of ownership, customers can benefit from a comprehensive service which, in addition to ensuring the highest availability of the helicopter anywhere in the world, will help preserve the aircraft's resale value as a result of a dedicated care and support by the manufacturer.

ACH

**CORPORATE
HELICOPTERS**

**HCare First
service**

Delivering excellence

For more information, please contact:
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AIRBUS



WHAT IS HCARE FIRST?

- 5 years duration program
- Maximum 1,000 flying hours
- Exchange service for components scheduled & unscheduled maintenance
- Committed delivery times
- Reimbursement of components unscheduled maintenance labour
- Comprehensive coverage for worry-free operations

WHY CHOOSE HCARE FIRST?

HASSLE-FREE

- Optimal asset resale value
- Comprehensive coverage up to airframe maintenance
- Premium 24/7 service around the clock
- Easy management through a single contract

MAXIMUM AVAILABILITY

- Anticipated parts exchange for scheduled events
- Immediate parts exchange of failing parts
- Performance commitments backed by penalties
- Main operational risks covered by the contract

BUDGET CONTROL

- Fixed monthly rate whatever the flying hours flown
- No buy-in & no buy-out
- No unexpected costs
- Stock optimization and lower burden